

# THE UT CHRONICLES

*The Official Newsletter of Drew University Technology*



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**DREW**  
TECHNOLOGY

## CHANGES TO MICROSOFT HOME USE PROGRAM

These changes only affect current faculty and staff who plan to take advantage of the Home Use Program offered through Microsoft. Students and employees who've installed Drew's Office suite on campus are not affected by these changes.



**Microsoft**

Microsoft is changing the Home Use Program (HUP), which currently enables employees of the University to purchase a copy of Microsoft Office 2019 for \$14.99. Microsoft recently began offering a 30% discount on the Office 365 subscription plan for HUP eligible employees (currently making the Office 365 Home product \$69.99/year). June 30, 2019 will be the last day to take advantage of the Office 2019 standalone download for \$14.99. After that date, only the subscription plans will be available. For more information on the Microsoft Home Use Program, including how to take advantage, please visit <https://uknow.drew.edu/confluence/x/hlj7> (you will need to log in to your Drew account).

## CONGRATULATIONS CLASS OF 2019!

University Technology wants to congratulate all of this year's graduates on a job well done.

Currently, Drew alumni maintain access to their email. Your Drew password will continue to reset every 180 days, so please be mindful of that.



## ELLUCIAN COMMUNITIES DAILY DIGEST

The Ellucian Community is a great place to see what other schools are doing with their Ellucian products and to ask questions about how others use their software. The Daily Digest is a nice way to get a summary of information sent to you (we recommend via email). To set it up, follow the instructions at <https://uknow.drew.edu/confluence/x/PYMDBQ>.

## DISCONTINUATION OF CABLE TV SERVICE

In October of last year, Residence Life conducted a survey, including questions regarding the use of cable TV and Internet-delivered streaming services. The survey confirmed that the vast majority of resident students now favor streaming technologies. Over this summer we will shut down the cable service. At the same time, we are working on increasing the capacity and reliability of our Internet service.

## WIRELESS SERVICE ON CAMPUS

University Technology is in the process of reviewing wireless coverage, the options available to improve service, and the related costs. To inform this work, we ask that you contact the Helpdesk ([helpdesk@drew.edu](mailto:helpdesk@drew.edu) or 973-408-4357) to report when you have a problem. The information we need includes the location where you experienced the problem, the type of device/s you are using (including operating system), the network/s you are trying to connect to, and the MAC address of your device.



## THINGS OF NOTE

- Google Team Drives are being renamed “Shared Drives” ([Google blog post](#)). Not many on campus are using Team Drives ([see our information and policy page here](#)), but those who do use them will start seeing the name change as early as May 21. The functionality will not change.
- NameConnector is the service that runs our automated directory (which people get when they call x3000). If you hear that people are not getting to your phone extension using this automated operator, please let us know!