

# Drew University Zoom Video and Web Conferencing

University Technology provides access and training in using Drew Zoom web conferencing. All of these services are covered by the 1-ITS classroom hotline and [MRC Event Hotline](#) for academic classes and other events respectively. Charges may apply, please see the [MRC fee schedule](#) for further information.

## **What is Zoom?**

Zoom is a web conferencing tool that unifies cloud video conferencing, online meetings, and collaboration into a single intuitive platform. Zoom's extensive feature set, broad compatibility with desktop and mobile devices, and multi-layered security allow Drew University to have rich web conferencing experiences with both campus affiliated and unaffiliated users.

## **To request a host account:**

Call the University Technology Service Center at 973-408-4357 or create a ticket at [Open a Support Ticket](#)  
The MRC will create a host account for you and send you a link for documentation and provide user support.

## **Getting started with Zoom:**

<https://support.zoom.us/hc/en-us/articles/201362033-Getting-Started-on-PC-and-Mac>

## **How to test Audio:**

<https://support.zoom.us/hc/en-us/articles/201362283-How-Do-I-Join-or-Test-My-Computer-Audio>

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## **What if your video camera isn't working:**

<https://support.zoom.us/hc/en-us/articles/202952568-My-Video-Camera-Isn-t-Working>

## **How do I share my screen:**

<https://support.zoom.us/hc/en-us/articles/201362153-How-Do-I-Share-My-Screen->

## **How to schedule a Zoom meeting:**

## **How to invite others to join:**

<https://support.zoom.us/hc/en-us/articles/201362183-How-Do-I-Invite-Others-To-Join->

## **How to join a meeting:**