uLogin, Your Way!

Choice is good. With Duo Security, we support a number of different methods for logging in. Use whichever method is most convenient for you. You can even enroll in the system with multiple phones and use multiple methods as a backup in case the device you normally use to log in is ever lost, damaged, or simply unavailable.

Which method is right for me?

Smartphones and Tablets	Cell Phones and Landlines
Use your existing smartphone running Apple iOS or Android so that you do not need to carry a separate device in order to log in. When using a smartphone, Duo Mobile displays a login prompt on your device whenever you try to log in. Simply tap Approve and you are logged in. This is called a "push". When your phone is not able to get cellular or Wifi coverage, you can also use the Duo Mobile app to get a passcode. Simply tap the line that says "Drew University" in order to generate a one-time passcode. Enter the one-time passcode into the uLogin form to log in (click Duo Security to display that third box).	Regular cell phones and landlines make an excellent choice as a backup device for authentication if the device you normally use for logging in is lost, damaged, or simply not available. To use a second or third phone for authentication, add the line to your account and then choose the appropriate option from the Duo Security drop- down menu on the uLogin form. You can either have Duo send a text message containing 10 one-time passcodes or you can elect to have Duo call the phone number to confirm your login. If you wish to activate Duo Mobile on a new phone, look to the instructions at New Phone and Duo.
 Learn more about: Duo on iPhone or iPad Duo on Android Phones and Tablets Approving a Login with a Duo Passcode See how to generate a passcode using the Duo Mobile app This video shows an older version of the Duo Mobile app, but still gives you a good idea of how this process works. 	 Learn more about using cell phones and landlines: Using Duo with any Cell Phone or Landline New Phone and Duo

It is easy to enroll multiple smartphones, tablets, cell phones, and landlines during the **Self-Service Enrollment** process. If you ever need to change or add devices later and are able to log in using at least one of your devices, visit the **Two-Factor Self-Service site** (drew.edu/duo) and choose **Other options** at the bottom. If you need to change or add devices and are not able to log in using an alternate method, please contact the UT User Experience team at help.drew.edu or 973-408-4357 during business hours and we will be happy to help.

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