

What browser do I need to run my application?

University Technology provides a wide range of web-accessible software for academic, administrative, and general use. Most of this software can be accessed through the current version of any modern web browser and we endeavor to select software for the university that can be easily accessed using the most common devices and browsers that Drew's students, faculty, and staff use. However, due to constant change in the industry from both makers of web browsers and application software, we are unable to support every application in every instance. The table below documents what browsers are currently known to work with each Drew supported software package. Browser support may change from time to time due to updates made by vendors.

Drew supported web browsers

University Technology currently supports [Microsoft Edge](#) on Windows computers and [Apple Safari](#) on Macintosh computers as well as [Mozilla Firefox](#) and [Google Chrome](#) on both Macs and PCs. Unless specifically noted in the table below, the current shipping version of these browsers is supported. We recommend keeping your browser up to date unless you must use a piece of software noted in the table below which is not supported on the most recent version of your web browser.

A word about browser plugins

Some software requires the use of a browser plug-in. If a plug-in is required, it is noted in the table below. Plug-ins add additional functionality to a web browser and must be installed separately by downloading the plug-in from the vendor's web site. The most commonly needed plug-ins are [Adobe Flash](#), [Microsoft Silverlight](#), and [Oracle Java](#). For security and compatibility reasons, **University Technology recommends using the latest available version of required plug-ins and recommends that you keep plug-ins up to date when prompted.**



Starting in September 2018 with the release of the automatically updating Mozilla Firefox 60, plugins such as Java or Microsoft Silverlight are no longer supported in Firefox.

Google Chrome has not supported these plugins since September 2015.

About CloudPC

Some software is available through University Technology's [CloudPC](#) service. CloudPC enables you to access Windows-based Drew software from anywhere in the world without having the software installed locally on your computer.

Drew supported software applications and web sites

General Use

	Windows PC			Macintosh			Plug-Ins Needed	Other Notes
	Edge	Chrome	Firefox	Safari	Chrome	Firefox		
Drew web site	✓	✓	✓	✓	✓	✓		
TreeHouse	✓	✓	✓	✓	✓	✓		
TreeHouse Self-Service	✓	✓	✓	✓	✓	✓		
TreeHouse Ladder	✓	✓	✓	✓	✓	✓		
Password Self-Service	✓	✓	✓	✓	✓	✓		
Duo Security Self-Service	✓	✓	✓	✓	✓	✓		
Library Catalog	✓	✓	✓	✓	✓	✓		
U-KNOW	✓	✓	✓	✓	✓	✓		
Google Mail	✓	✓	✓	✓	✓	✓		
Google Calendar	✓	✓	✓	✓	✓	✓		
Google Drive	✓	✓	✓	✓	✓	✓		
Google Groups	✓	✓	✓	✓	✓	✓		
help.drew.edu (UT service requests)	✓	✓	✓	✓	✓	✓		
WebTMA (Facilities service requests)	✓	✓	✓	✓	✓	✓		Disable your browser's pop-up blocker for tma.drew.edu.
CloudPC	✓	✓	✓	✓	✓	✓	Citrix Workspace	
MyFiles	✓	✓	✓	✓	✓	✓		
My Housing	✓	✓	✓	✓	✓	✓		

My Parking	✓	✓	✓	✓	✓	✓		
My Health	✓	✓	✓	✓	✓	✓		

Administrative Systems

	Windows PC			Macintosh			Plug-Ins Needed	Other Notes
	Edge	Chrome	Firefox	Safari	Chrome	Firefox		
Banner INB (Internet Native Banner)	✓	✓	✓	✓	✓	✓		
Banner Relationship Management	✓	✓	✓	✓	✓	✓	Flash (all users) Java (campaign authors only)	
Banner Workflow	✓	✓	✓	✓	✓	✓	Java (workflow authors only)	
Banner Document Management								Disable your browser's pop-up blocker for banner.drew.edu.
▪ Document viewing only	✓	✓	✓	✓	✓	✓		Thin-client mode – document viewing, uploading, and indexing. No plug-ins needed.
▪ Full functionality	✓ (IE 10 only)	✗	✗	⚠ Use Cloud PC (no scanning support)			AppXtender plug-ins	Interactive-client mode – full document annotation, indexing, and scanning functionality. Users who have upgraded to IE 11 must use compatibility view .
▪ Image Index Import Wizard (IIIW)	⚠ This application is only available via Cloud PC.							
Banner XE Events Management	✓	✓	✓	✓	✓	✓		
Evisions Argos Reporting	✓ *	✗ *	✗ *	⚠ Use Cloud PC			Java	* We recommend using CloudPC in the Windows OS as well.
Evisions Form Fusion	✓ *	✗ *	✗ *	⚠ Use Cloud PC			Java	* We recommend using CloudPC in the Windows OS as well.
Evisions IntellectCheck	✓ *	✗ *	✗ *	⚠ Use Cloud PC			Java	* We recommend using CloudPC in the Windows OS as well.
Ellucian Recruiter	✓	✗	✗	✓	✗	✓	Silverlight	Disable your browser's pop-up blocker for recruiter.drew.edu.
Ellucian International Student and Scholar Management	✓	✓	✓	✗	✓	✓		SEVIS RTI Access requires Internet Explorer on Windows.
DegreeWorks Scribe	⚠ This application is only available via Cloud PC.							
DegreeWorks SureCode	⚠ This application is only available via Cloud PC.							
DegreeWorks Transit	⚠ This application is only available via Cloud PC.							
Adirondack Housing Director	✓	✓	✓	✓	✓	✓	Flash	
Adirondack Conduct Coordinator	✓	✓	✓	✓	✓	✓	Flash	
Adirondack Parking Administrator	✓	✓	✓	✓	✓	✓	Flash	
PyraMED	⚠ This application is only available via Cloud PC.							
Titanium Schedule	⚠ This application is only available via Cloud PC.							
Automic Applications Manager (UC4)	⚠ This application is only available via Cloud PC.							

Academic Use

	Windows PC			Macintosh			Plug-Ins Needed	Other Notes
	Internet Explorer	Chrome	Firefox	Safari	Chrome	Firefox		
ChemBioDraw plugin	✓	✗	✗	✓	✗	✗		Uses ActiveX for IE on Windows, NSAPI support in browsers.
SPSS	⚠ This application is only available via Cloud PC.							
WebMO	✓	✗	✗	✓	✗	✗	Java	Specific instructions for Mac and Java here: http://www.webmo.net/support/mac_java.html
Moodle	✓	✓	✓	✓	✓	✓		Disable your browser's pop-up blocker for Follett Discover

