

Setting Up Citrix Workspace for CloudPC

The Citrix Workspace app is the local client that runs Citrix-hosted applications. It replaces the Citrix Receiver client.



Browser note

If you have trouble using one browser to launch Citrix applications, please try using a different browser.

To install the Citrix Workspace App, first download the latest version for your computer.

Windows: Software Center or <https://www.citrix.com/downloads/workspace-app/workspace-app-for-windows-long-term-service-release/workspace-app-for-windows-LTSR-Latest.html>

Mac: <https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>

Note for Mac users: if your Mac has an Apple Silicon chip (i.e. M1, M2, M3), download the installer for Apple silicon Macs. The other installer will not recognize an internet connection if installed.

1. Launch the install file and approve installation. Do **not** enable single sign-on or app protection if asked. Do **not** check/click Add Account if prompted during installation.
2. After successfully installing, launch Citrix Workspace.
3. Enter your Drew email address and click **Continue**.
4. Enter your Drew username and password and click **Sign In**.
 - a. If you are enrolled in Duo Security, type in the method you usually use (such as push1 for a Duo push or phone1 to get a call on your main phone). Approve the Duo log in.

Using CloudPC

Now that you are set up, take a look at [Using CloudPC](#) for more information.

Related articles

- [Saving Files to Your Computer in SPSS](#)
- [CloudPC](#)
- [Setting Up Citrix Workspace for CloudPC](#)
- [Changing the Receiver You are Using with CloudPC](#)
- [Access to Files and Programs When Not Joined to the Drew Network](#)

Reviewed 5/31/23