

Activating Your Drew Account

When you first come to Drew, you will be sent instructions on how to activate your Drew account. These instructions come via email, subject "Your Drew University uLogin Account".

Greetings Your Name:

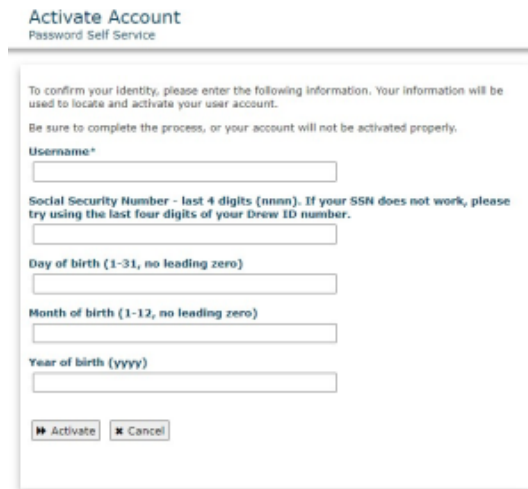
Welcome to Drew! We are pleased to inform you that we have created your Drew uLogin account. Your uLogin account provides you with access to all Drew technology services including your Drew email and TreeHouse, Drew's one-stop portal for student, faculty, and staff information.

Drew ID Number: 000000000

Drew uLogin ID (username): username

Drew email address: username@drew.edu

Before you can use your uLogin account, you must **activate** it. To begin account activation, please visit www.drew.edu/activate. See image below. You will be asked for your username and some personal information, to verify your identity. If this information matches what is on your Drew record*, you will then be prompted to select a password and set up your security questions.



The screenshot shows a web form titled "Activate Account" with the subtitle "Password Self Service". The form contains the following text and fields:

- Instructional text: "To confirm your identity, please enter the following information. Your information will be used to locate and activate your user account."
- Warning text: "Be sure to complete the process, or your account will not be activated properly."
- Field label: "Username*" followed by a text input box.
- Field label: "Social Security Number - last 4 digits (nnnn). If your SSN does not work, please try using the last four digits of your Drew ID number." followed by a text input box.
- Field label: "Day of birth (1-31, no leading zero)" followed by a text input box.
- Field label: "Month of birth (1-12, no leading zero)" followed by a text input box.
- Field label: "Year of birth (yyyy)" followed by a text input box.
- Buttons: "Activate" and "Cancel" at the bottom.

*Note: If the information you enter is not accepted, try using the last 4 digits of your Drew ID number rather than your social security number. If this is still not accepted, please reach out to the Technology Helpdesk at 973-408-4357.

We have a helpful video on activating your Drew uLogin account available at <https://vimeo.com/180320428>.

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